



Medical / Travel Assistance

US Toll-free: +1 833 217 3001

US Direct: +1 315 512 3713

UK Direct: +44 (0) 20 8608 4143

Security Assistance

Phone: +44 (0) 208 763 3267

Email: GSOC@healix.com

Non-urgent: EverestBT@healix.com

Traveler Policy details

Policyholder

Kimball Electronics LLC

Healix ID no.

EVEBT2301229

Valid

01/01/2026-01/01/2029

Who is Healix?

Through Everest, Healix provides 24/7 medical, travel and security assistance when you are away from home.

How can Healix help?

Contact Healix for any medical, security or travel assistance services such as:

- ✓ Find a suitable local medical facility
- ✓ Speak to a nurse
- ✓ Protect your personal safety
- ✓ Report your lost passport or luggage
- ✓ Support with mental wellbeing
- ✓ Questions about your destination

Healix

Travel Oracle

To prepare for your trip, view incident alerts or country briefings – download the app by scanning the QR code:



Apple App Store



Google Play

Need immediate assistance?

Click the emergency button in the app

Travel Oracle web:

<https://tow.healix.com/login>

Tech support:

techsupport@healix.com

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